

## How to contact your ombudsman

### Energy & water ombudsman

#### NSW

Energy and Water Ombudsman NSW (**EWON**)

Phone: 1800 246 545

Web: [www.ewon.com.au](http://www.ewon.com.au)

#### Queensland

Energy and Water Ombudsman QLD (**EWQO**)

Phone: 1800 662 837

Web: [www.ewoq.com.au](http://www.ewoq.com.au)

#### South Australia

Energy and Water Ombudsman SA (**EWOSA**)

Phone: 1800 665 565

Web: [www.ewosa.com.au](http://www.ewosa.com.au)

#### Victoria

Energy and Water Ombudsman VIC (**EWOV**)

Phone: 1800 500 509

Web: [www.ewov.com.au](http://www.ewov.com.au)

### Telecommunications ombudsman

Telecommunications Industry Ombudsman (**TIO**)

Phone: 1800 062 058 (Free from landlines, standard rates apply for calls from mobiles)

Web: [www.tio.com.au](http://www.tio.com.au)

