

Application for Residential Gas



Use this form if you are applying for:

1. **Installation** of a new gas meter and connection to gas supply OR
2. **Addition/Alteration** to your existing gas supply OR
3. **Removal/Abolishment** of your existing gas supply.

Please complete all sections relevant to your application as marked.

How to complete this form.

You can complete the form below and return it to us by:
Post: PO BOX 5329, South Melbourne VIC 3205
Email: connections@sumo.com.au

Should you need to contact a Sumo customer service representative regarding your application, please call 13 88 60.

1. What service do you need?

Installation.

Meter fix COC

Service line is installed (Y/N)

Addition/Alteration.

Upgrade meter COC

Meter Alter Position MAP

Removal/Abolishment.

Removal of gas meter

Site vacant date: / /

2. Supply address details.

Address.

Lot no: Unit no: Street no: Street name: Suburb: Postcode:

Deposited Plan Number: (optional) Meter, MIRN or DPI no:

Mandatory for Additions/Alterations and Removals/Abolishments only.

I understand that full site access must be available. Should access be restricted, this may delay my request and additional fees may apply.

3. Your details.

a. Account holder.

Title: Full name: Date of birth: / /

Business name: (if applicable) ABN: (if applicable)

Driver licence or Medicare no: State: Expiry date: / /

Postal address: (if different to supply address) Postcode:

Telephone/mobile: Email:

Sumo Account Number: (if applicable)

b. Authorised contact person. (if different to above)

Title: Full name: Date of birth: / /

Business name: (if applicable) ABN: (if applicable)

Driver licence or Medicare no: State: Expiry date: / /

Postal address: (if different to supply address) Postcode:

Telephone/mobile: Email:

Sumo Account Number: (if applicable)

4. Supply site specifics.

a. Plumber/installer. Installations and Additions/Alterations only.

Full name: Licence No: Telephone:

b. What gas appliances are you connecting? Installations and Additions/Alterations only.

To ensure the correct meter is provisioned, please provide the hourly and total Megajoule (MJ) load. Without this information your application cannot be processed.

Appliance	Qty	Hourly rate (MJ)	New or existing appliance?	Appliance	Qty	Hourly rate (MJ)	New or existing appliance?	Other appliances (please list)	Qty	Hourly rate (MJ)	New or existing appliance?
1. Cont. flow water heater				6. Central heater				11. Pool/spa heater*			
2. Storage water heater				7. BBQ				12. Solar gas boosted hot water			
3. Portable heater				8. Cooktop/cooker				13.			
4. Flued heater				9. Climate control				14.			
5. Gas log fire				10 Wall oven				15.			

*Hourly MJ rate is mandatory for Pool/Spa heater and any non standard appliances

**Multi unit only

Total (MJ) hourly rate

Meter inlet pressure**

4. Supply site specifics. (cont.)

Dwelling information. Installations only.

New or existing dwelling: New (incl under construction) Existing **Type of dwelling:** House Duplex Semi House
 Townhouse/villa Other

Single or multiple: Single (inclusion of site plan is preferred) Multiple (inclusion of site plan is mandatory) **Lock up date:** / /

5. Your acceptance.

Your application

Installations only.
I hereby authorise Sumo to arrange for the Distributor to install natural gas at the supply address on the date the request is accepted, or as soon afterwards as can conveniently be arranged. I understand the acceptance of the installation work is subject to an on-site check of conditions by the Distributor. Work is subject to availability of a suitable gas main at the property boundary and the installation of a suitable as line. **N.B. The account holder must obtain written approval from the affected parties to lay pipes in any common service access areas for battle-axe, dual occupancy, common driveways, etc. I acknowledge that offers for the sale of natural gas are not available to all geographical areas and are subject to natural gas availability.** I acknowledge that, where available, then upon installation, gas will be sold to me at the supply address on the terms and conditions and at the rates applying under Sumo's standard retail contract, details of which are available at sumo.com.au. I agree to accept the standard installation charge, which will appear on the first account, unless the below section regarding third party payment is completed. I understand most installation charges are passed-through by Sumo from my Distributor and vary according to the works required and my distribution zone.

Additions/Alterations only.
I hereby authorise Sumo to arrange for the Distributor to alter the gas at the supply address on the date the request is accepted, or as soon afterwards as can conveniently be arranged. I understand the acceptance of the Addition/Alteration work is subject to an on-site check of conditions by the Distributor. Work is subject to availability of a suitable gas main at the property boundary. **N.B. The account holder must obtain written approval from the affected parties to lay pipes in any common service access areas for battle-axe, dual occupancy, common driveways, etc.** I agree to accept the standard Addition/Alteration charge, which will appear on the next account, unless the below section regarding third party payment is completed. Most Addition/Alteration charges are passed-through by Sumo from my Distributor and vary according to the works required and my distribution zone

Removals/Abolishments only.
I hereby authorise Sumo to arrange for the Distributor to completely remove the gas supply located at the supply address as requested on this form. Removal fees are charged by some Distributors which are passed-through by Sumo and vary according to the works required and my distribution zone. Should my Distributor charge a fee, I agree to accept the standard Removal/Abolishment charge.

Important information about our Policies.
Sumo's Privacy Policy and General Terms contain important details about the personal information Sumo collects, how Sumo collects it, where Sumo sends it, complaint handling, direct marketing and your rights and obligations. I authorise Sumo to conduct a credit check and use any relevant information obtained about my credit history to enable Sumo to establish my creditworthiness. By submitting this application, I acknowledge this information may be used to assess my application; to assess the credit which may be provided; to assist me to avoid default and to notify other credit providers of my default; to assist in the collection of overdue payments and to provide information to any person who proposes to guarantee or has guaranteed payment of my account. The Privacy Policy can be accessed via sumo.com.au/privacy. The terms and conditions of your products and services may also contain further provisions relevant to our handling of personal information.

Signature of account holder or authorised contact person.

Date.

/ /

6. Third party payment.

All fees and charges relating to the work will be paid for by the third party detailed below. If yes, the third party must complete the section below prior to submitting this form.

Title: Full name: Date of birth: / /
Business name: (if applicable) ABN: (if applicable)
Driver licence or Medicare no: State: Expiry date: / /
Postal address: (if different to supply address) Postcode:
Telephone/mobile: Email:

By signing here, the party nominated above is accepting charges for the works indicated at the supply address listed on this form.

Third party signature.

Date.

/ /