

**Please return this form:**  
By post: South Melbourne Market Street,  
PO Box 5329,  
South Melbourne, VIC 3205  
By email: returnform@sumo.com.au



**03 9102 8470**  
9.00am-4.30pm AET weekdays

## Concession or Rebate Form

Account number (if available)

Supply address

Postcode

### Your details

Name (as on card) Title  First name

Last name

Date of birth  /  /  Phone

Email

Fuel Electricity  Gas

### Details of concession card

Concession card  Pensioner Concession Card  Centrelink Health Care Card  DVA Gold Card

Card Number

Card Start Date  /  /

Card End Date  /  /

### Your consent and authorisation

By signing below, you understand and authorise:

- Sumo to use Centrelink Confirmation eServices to perform a Centrelink or DVA enquiry of your Centrelink or Department of Veterans' Affairs Customer details and concession card status in order to enable it to determine if you qualify for a concession or rebate; and
- Services Australia to provide the results of that enquiry to Sumo, and you understand that:
- Services Australia will use information you have provided to Sumo to confirm your eligibility for relevant concessions or rebates and will disclose to the business personal information including your name, address, payment and concession card type and status;
- this consent, once signed, remains valid while you are a customer of Sumo unless you withdraw it by contacting Sumo or Services Australia;
- you can obtain proof of your circumstances or details from Services Australia and provide it to Sumo so that your eligibility for the concession or rebate can be determined;
- if you withdraw your consent or do not alternatively provide proof of your circumstances or details, you will no longer be eligible for the concession or rebate provided by Sumo unless you provide written verification of your eligibility and
- NSW only - If you are eligible for the Low Income Household Rebate for either electricity or gas, and also receive the other fuel from Sumo you are automatically eligible for the rebate for the other fuel.

Signature

Date  /  /